

**Water Tank Customer Checklist** (for Humes sales staff to fill out)

Customers Name:	
Contact Phone Number:	
Description of Tank:	
Delivery address:	
Date of delivery:	
Other Details:	
Is the base prepared ready for the tank installation?	
Will the tank be installed above ground, partially buried or fully buried?	
Is the entrance to the property wide enough to deliver the tank? <i>Check access from the property gate along the entire route the delivery truck will need to travel. Suitable site access is the responsibility of the purchaser. <b>Minimum width of 4.0m. Ground conditions and gradient suitable for truck to access site under its own steam.</b></i>	
Are there any trees, wires, buildings, gate posts or other obstacles blocking access of the loaded delivery truck? <i>Our truck driver will take every care not to damage property but will not be responsible for damage caused due to restricted access. <b>Total load maximum height of 4.50m.</b></i>	
Are there any holes, drains or septic tanks that the truck could fall into when delivering the tank?	
Is the ground and road access firm enough to take the weight of a loaded truck (up to 40 tonnes)? <i><b>Where the truck will stand to offload the tank must be firm enough to take the weight of a loaded truck and be clear of any overhead obstructions. Additionally the ground must not slope more than 3 degrees in any direction.</b></i> <i>If you have any doubts raise them with us before delivery. If the truck gets stuck on site, the purchaser is responsible to pay towage and extra freight costs.</i>	
If the tank will be fully buried has the contractor installed a tank before?	
If the tank will be fully buried, has the customer organised a crane at their own expense? <i>For a totally buried tank the maximum ground cover above the tank is 300mm with no traffic loading.</i>	

Careful access checking can save unnecessary delays in delivery and avoid excess transport costs. Tanks are craned into place by an outside contractor at owner's expense.

**This checklist must be completed and sent through to Murray Gibson at Papakura before a delivery will be confirmed.**